



## Multi-Line Claims Adjuster

Join our experienced team as a Multi-Line Claims Adjuster, where you'll handle a diverse portfolio of claims, including commercial, farm, residential, liability, and auto bodily injury cases. With your solid background and experience, you'll be responsible for investigating, assessing, and resolving claims efficiently, ensuring that each case is handled with precision and in alignment with policy coverage. You'll have the opportunity to work closely with policyholders and internal teams, and contribute to our commitment to delivering exceptional customer service. If you're looking to build on your experience and tackle a variety of challenges, this is a great step forward in your career!

### Intrigued?

**Keep reading to find out what you can offer to this dynamic team!**

### Position Requirements

- Postsecondary education or equivalent training and work experience
- Chartered Insurance Professional (CIP) designation, or completion of most CIP courses an asset
- Minimum five years of related experience
- Knowledge of Ontario Mutual Insurance Association wordings is an asset
- Valid driver's license and own transportation
- Proficient in Microsoft Office
- Experience with insurance software
- Understanding of the mutual insurance system and its philosophy an asset
- General knowledge of reinsurance procedures
- General knowledge of bodily injury claims
- General knowledge of building construction materials and techniques and of construction pricing and estimating techniques
- General knowledge of litigation regulation and procedures
- Detailed knowledge of claims adjustment practices
- Detailed knowledge of property damage scoping and estimating

### Personal Attributes

- Ability to work individually as well as part of a team
- Communication skills, written and verbal

- Maintains a positive working relationship and liaison with all business partners
- Compliance mindset
- Open and adaptable to change

### Why Work for Us

- Competitive compensation package which includes base salary, benefits, and a pension plan
- Flexible, people-oriented working environment
- Opportunities for ongoing training and development
- A positive team environment with a focus on health, wellness, and community involvement

### Who We Are

Salus Mutual Insurance Company is owned by policyholders and is founded on the principle of neighbour helping neighbour. We are locally based and actively involved in supporting and giving back to our communities. We pride ourselves on professional, friendly customer service provided by employees and agents who understand our policyholders' needs and who put our customers first.

### Interested?

Candidates are asked to submit a resume and cover letter detailing their qualifications and experience by email to Human Resources at [hr@salusmutual.ca](mailto:hr@salusmutual.ca).

We thank all applicants for their interest and wish to advise that only those candidates selected for an interview will be contacted. Appropriate accommodations will be provided upon request throughout the recruitment and employment process as required under the [Accessibility for Ontarians with Disabilities Act \(AODA\)](#).

For more information about Salus Mutual Insurance Company please visit our website [www.salusmutual.ca](http://www.salusmutual.ca) or follow us on [Facebook](#), [Instagram](#), or [LinkedIn](#).