



## Technical Claims Specialist

**Salus Mutual Insurance Company has an exciting opportunity for an experienced Technical Claims Specialist to join our growing team!**

We are excited to announce an opening for a Technical Claims Specialist to join our Claims Team. In this pivotal role, you will provide expert guidance and support to our Claims Team, nurture the development of our adjusters, and play a key role in shaping and implementing claims best practices. You will also conduct thorough audits of claims files and handle a diverse range of claims across all lines. Join us and become a driving force in delivering exceptional service and elevating our claims operations to new heights. Be a part of our success story and make a lasting impact!

**Intrigued?**

**Keep reading to find out what you can offer to this dynamic team!**

### Position Requirements

- Postsecondary education or equivalent training and work experience
- Chartered Insurance Professional (CIP) designation, or completion of most CIP courses an asset
- Valid driver's license and own transportation
- Minimum seven years of related experience
- Proficient in Microsoft Office
- Experience with insurance software
- Understanding of the mutual insurance system and its philosophy
- Strong writing, editing, and proofreading skills
- Detailed knowledge of commercial, farm, residential, and automobile risk evaluation, rating, coverages, and procedures
- Detailed knowledge of reinsurance procedures
- General knowledge of Ontario Statutory Accident Benefits regulations and procedures
- Detailed knowledge of bodily injury claims
- Detailed knowledge of building construction materials and techniques and of construction pricing and estimating techniques
- Detailed knowledge of litigation regulation and procedures
- Detailed knowledge of claims adjustment practices

- Detailed knowledge of property damage scoping and estimating
- Familiarity with regulatory requirements and industry best practices in the insurance sector

### Personal Attributes

- Ability to work individually as well as part of a team
- Communication skills, written and verbal
- Maintains a positive working relationship and liaison with all business partners
- Compliance mindset
- Open and adaptable to change

### Compensation

We value our employees and strive to provide competitive and equitable compensation. For this position, the salary range is between \$80,000 and \$100,000 per year, depending on experience and qualifications.

### Why Work for Us

- Competitive compensation package which includes base salary, benefits, and a pension plan
- Flexible, people-oriented working environment
- Opportunities for ongoing training and development
- Positive team environment with a focus on health, wellness, and community involvement

### Who We Are

Salus Mutual Insurance Company was formed through the amalgamation of Howard Mutual Insurance Company and West Elgin Mutual Insurance Company, two well-established mutual insurance companies. We pride ourselves on professional, friendly customer service provided by employees and agents who understand our policyholders' needs and who put our customers first.

### Interested?

Candidates are asked to submit a resume and cover letter detailing their qualifications and experience by email to Human Resources at [hr@salusmutual.ca](mailto:hr@salusmutual.ca).

We thank all applicants for their interest and wish to advise that only those candidates selected for an interview will be contacted. Appropriate accommodations will be provided upon request throughout the recruitment and employment process as required under the [Accessibility for Ontarians with Disabilities Act \(AODA\)](#).

For more information about Salus Mutual Insurance Company please visit our website [www.salusmutual.ca](http://www.salusmutual.ca) or follow us on [Facebook](#), [Instagram](#), or [LinkedIn](#).